

How does this service work?

- Patrons call the library or apply online
- The Homebound Coordinator will set the patron up in the Homebound system, have an initial phone interview about preferences, and set up an initial delivery.
- Patrons can call or email after their initial delivery and leave a message with our Homebound Coordinator with requests or changes to delivery.
- The Homebound Coordinator will make deliveries on the first Friday of the month.
- The Homebound Coordinator will come to your location with a second staff member for deliveries.
- The Homebound Coordinator and second staff member will not enter houses or rooms. Deliveries will be made at the door/doorstep.
- All animals must be secured or deliveries will not be made.



The Otsego District Public Library thanks Molina Healthcare for providing this grant to our community.



OTSEGO DISTRICT
PUBLIC LIBRARY
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For additional information,
please contact our Homebound
Coordinator, Diane DeVries.

(269)694-9690
ddevries@otsego.library.org



OTSEGO DISTRICT
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HOMEBOUND DELIVERY

*Let the library
come to you!*

SPONSORED BY
MOLINA HEALTHCARE GRANT

The Otsego District Public Library offers a delivery service for resident card holders confined to their homes. This service is particularly intended for seniors who no longer have easy access to transportation and is offered by a Molina Healthcare Grant. When grant funding is fully used, the service may be discontinued.

After filling out an application, a library staff member will call you to conduct a personal interview to answer any questions and create a patron profile, which will aid them in the selection of delivered materials. Materials will be dropped off and picked up monthly.



FREQUENTLY ASKED QUESTIONS

WHO QUALIFIES FOR THIS SERVICE?

Any Otsego District Public Library resident can qualify for the homebound delivery program if they are unable to leave their home on their own due to the following: age, disability, or mobility problems. This service is primarily intended for Senior Citizen residents.

A library card is required for the homebound delivery program and can be made for the patron during the application process.

HOW ARE DELIVERY ITEMS PICKED UP?

During the application process, the Homebound Coordinator will review the patron's preferences and create deliveries based on the patron's reader profile. Patrons can also request different types of items or titles after the initial interview. The library suggests asking for several more items than the patron thinks they will read so they have other options available.

WHAT ITEMS CAN BE REQUESTED?

Patrons can request a delivery of up to ten items, including:

- Regular Print Books
- Large Print Books
- Audiobooks on CD and CD Players
- Music CDs and DVDs
- Puzzles

WHAT ITEMS CANNOT BE REQUESTED?

Due to limited checkout periods or limited size of collections: WiFi Hotspots, Rising Reader/STEAM Kits, Magazines and Newspapers, specialty AV equipment (projectors).

ARE THERE ANY FINES OR FEES?

The Otsego District Public Library's Homebound Delivery Service is free and sponsored by the Molina Healthcare Grant. Overdue fines will not be charged on homebound materials, but patrons are responsible for damaged or lost items.

